Victoria's Portable Long Service Benefits Scheme

The portable long service that moves with valued workers.

Community Services

Contract Cleaning

Security







plsa.vic.gov.au

For more information on how to access the Portable Long Service Authority portal, checking your entitlements or registering your business, please contact us at enquiries@plsa.vic.gov.au or call us at 1800 517 158.

To report a covered employer that has not registered with us, please complete our form at www.vic.gov.au/make-report-portable-long-service-authority.

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Victoria's Portable Long
Service Benefits Scheme
(Scheme) began in July
2019 to ensure covered
workers in the community
services, contract cleaning
and security industries
could build up long service
benefits based on service
to the industry as a whole,
rather than years with
a single employer.

The Portable Long Service Authority administers the Scheme.

What is portable long service?

The Scheme provides portable long service benefits to workers in Victoria's community services, contract cleaning and security industries. Workers can build up long service entitlements based on time spent in the industry, rather than with a single employer.

It is 'portable' because it moves with workers if they change employers but remain in the industry.

Workers can be registered with multiple employers at the same time. If a worker is working for more than one employer in the same period, they accrue benefits with each employer.

How does portable long service work?



Register

Employers sign up their workers for the Scheme and their workers receive a welcome letter via email or mail.



Earn

Each quarter, employers record their workers' service and wages with us, and pay a levy that is managed in a central fund.



Access

After 7 years of service, their workers can apply for long service benefits that is paid out of the fund.

Which employers should register?

Community services employers are nonprofit entities employing workers to perform community service work, or for-profit entities that employ workers to perform community service work for people with a disability.

Contract cleaning employers engage one or more workers to perform cleaning work for other people.

Security employers engage one or more workers to perform security activities for which they are licensed or registered under the Private Security Act 2004.

Employers do not need to register if they are:

- local, state or federal government bodies
- an entity that has a governing board appointed by a state or federal Act
- another statutory body.